



# The cost of kidney dialysis in hospitals affiliated to Kurdistan University of Medical Sciences in 2016



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## ABSTRACT

**Introduction:** The first step for cost-benefit analysis and cost-effectiveness and ultimately to formulate the operational budgeting is cost analysis. The aim of this study was to evaluate the cost of kidney dialysis services in hospitals affiliated to Kurdistan University of Medical Sciences in 2016.

**Methods:** This cross sectional study was conducted on 9 dialysis clinics of hospitals affiliated to Kurdistan University of Medical Sciences in the first half of 2016. In each hospital all dialysis cases were selected by census method. The costs were included personnel costs, medication, medical supplies, filters, solvent and powder, consumables and energy carriers. Data collected from documents available in the hospital information system (Ghasedak). Data was computed and presented as the mean and absolute numbers using Microsoft Excel software.

**Result:** In terms of dialysis clinic gross income per the number of active hemodialysis beds Dehgolan dialysis center with 656205 thousand Rials had the highest income and Qorveh dialysis center with 296216 thousand Rials had the lowest. The average income per dialysis session Bijar dialysis center with 3033 thousand Rials had the highest income and Tohid hospital dialysis center with 1500 thousand Rials had the lowest. Average personnel payment per dialysis session in Kamyaran dialysis center with 621 thousand Rials had the lowest and Bijar dialysis center with 1317 thousand Rials had the highest payment. In terms of medicine and supplies Divandareh dialysis center had the highest and Boali hospital dialysis center had the lowest. Calculating cost-income per each dialysis session showed that Tohid hospital, Saghez, Divandareh and Dehgolan dialysis centers were losers.

**Conclusion:** The cost of dialysis services in the dialysis centers of hospitals affiliated to Kurdistan University of Medical Sciences were not the same as tariffs of insurance organizations. Therefore, the tariffs of dialysis services in the dialysis centers of hospitals affiliated to Kurdistan University of Medical Sciences should be managed or increased or the dialysis services provide by private sector.

## Introduction

Providing health services to people regardless of service cost in the context of designated plans and objectives has become challenging this question; is it possible to provide quality services with fewer resources? Awareness of health services cost is a prerequisite for health managers and planners (1). Considering that the main part of health services in our country is provided by the government sector,

there is usually no logical relationship between received services and paid fees. On the other hand, the increasing need of people for more services leads to a lack of resources in this sector. This problem has prompted health managers and planners to think about ways to reduce the costs and make optimal use of existing resources. Therefore, cost analysis help health managers to find ways and manage costs (2). The first step for cost-benefit analysis and cost-effectiveness and ultimately to formulate the operational budgeting is cost analysis. Determining

the price is useful for health managers, because it makes them understand whether the funds spent to achieve the objectives of the organization or not? Performance is acceptable when the expected result is achieved with a minimum cost (3). At the hospital level which 70% of the health sector credits are accounted for, lack of information resources, reliance on state budget, lack of transparency and lack of clarity about the actual cost of provided services has led to the inefficiency of spent resources, and sometimes wasting them (4). There are various methods for costing. One of these methods is activity-based costing which by using appropriate method and considering the effects of changes in activities, complexity, diversity and specificity of each activity calculate the cost (5). The lack of real tariffs in the health sector has a harmful effect on the health system. In many cases, the cost of health services calculated lower than their real cost (6). Given the particular conditions of the dialysis section the cost of its services in the public sector is important. Determining the cost of dialysis services based on activity-based costing can be used as the basis for determining tariffs, because the price calculated in this way is very consistent with the actual costs. Therefore, the aim of this study was to evaluate the cost of kidney dialysis services in hospitals affiliated to Kurdistan University of Medical Sciences in 2016.

## Methods

This cross sectional study was conducted on 9 dialysis clinics of hospitals affiliated to Kurdistan University of Medical Sciences in the first half of and powder, consumables and energy carriers. Personnel costs included (salary, tuition, overtime, by census method. The costs were included personnel

2016. In each hospital all dialysis cases were selected costs, medication, medical supplies, filters, solvent clothing cost, housing cost) was calculated based on financial records and hospital information system (HIS). The cost of medication, medical supplies, filters, solvent and powder was calculated based on the order of the warehouse to the dialysis center. The cost of energy carriers (Gas, electricity, water,) were determined based on the costs paid for hospital energy carriers. Data collected from documents available in the hospital information system. Data was computed and presented as the mean and absolute numbers using Microsoft Excel software. In the next step, a sharing basis was defined for the cost sharing of each activity center. For example, salary and benefit costs divided based on the number of personnel and the cost of consumed stuff divided based on the number of dialysis sessions and energy costs divided based on square meters. At the end, the share and amount of each cost for each dialysis session were determined and finally the cost of each dialysis session was determined and compared by city. Collected data was analyzed using excel software and presented in terms of mean, standard deviation and absolute number.

## Results

The results showed that in 9 dialysis centers of Kurdistan University of Medical Sciences dialysis centers of Tohid Hospital with 4949690 thousand Rials had the highest personnel payment and dialysis centers of Bijar Hospital with 1010107 thousand Rials had the lowest personnel payment. (Table 1) The staff of dialysis center of Divandareh during 6 months of summer and fall with average of 840 hours had the lowest working hours while the staff of dialysis center of Ghomeh with 1522 hours had the

**Table 1:** Payments to staff of dialysis centers in hospitals affiliated to Kurdistan University of Medical Sciences the first half of 2016 (in Rials)

Hospital	Salary	Housing	Cloths	Extra	Mandatory payment	Non-Mandatory payment	Total
Tohid	3,135,068	94,400	10,891	83,338	776,525	849,468	4,949,690
Saghez	3,138,268	75,200	8,676	66,388	852,833	448,645	4,590,010
Boali	1,795,063	42,400	4,892	37,431	420,722	495,041	2,795,548
Bane	1,216,265	30,400	3,507	26,838	317,226	372,419	1,966,655
Divandareh	907,843	33,600	3,877	29,663	252,166	81,230	1,308,378
Kamyaran	730,651	30,400	3,507	26,838	336,190	176,394	1,303,980
Dehgolan	723,649	27,200	3,138	24,013	332,121	121,174	1,231,295
Ghrove	683,884	19,200	2,215	16,950	194,854	201,656	1,118,760
Bijar	594,989	21,600	19,069	2,492	293,994	77,964	1,010,107
Total	12,925,679	374,400	59,773	313,948	3,776,632	2,823,991	20,274,423

**Table 2:** The working status of the staff of the dialysis centers to Kurdistan University of Medical Sciences in the first half of 2016

Hospital	No. of Staff	Obligatory working Hours	On call	Non Obligatory working Hours	Total working hours	Working hours/Dialysis Session	Average of staff working hours	Average of Dialysis Session /staff
Tohid	20	16,783	2,852	8,212	24,995	2.4	1,250	511
Saghez	15	14,467	2,200	3,421	17,888	3	1,193	403
Boali	9	7,719	-	3,798	11,517	3	1,280	424
Bane	6	4,530	-	2,679	7,209	2.2	1,202	550
Divandareh	7	5,087	96	794	5,881	4.2	840	199
Kamyaran	5	5,018	2,454	1,333	6,351	2.4	1,270	537
Dehgolan	5	5,149	-	917	6,066	4.9	1,213	247
Ghrove	3	2,942	185	1,625	4,567	2.3	1,522	672
Bijar	4	4,496	5,843	902	5,398	5.5	1,350	247
Total	75	66,191	13,630	23,681	89,872	2.8	1,214	428

**Table 3:** The income of dialysis centers of Kurdistan University of Medical Sciences in the first half of 2016 (in Rials)

Hospital	Gross income ratio of dialysis centers To Hospital	Proportion of deductions of dialysis centers To Hospital	Base income ratio to Gross income ratio	Income to active bed (Thousand Rials)	Income to dialysis session (Thousand Rials)
Tohid	3.10%	9.60%	33.40%	528,462	1,500
Saghez	4.40%	7.30%	33.40%	488,861	1,536
Boali	4.20%	3.10%	52.60%	395,846	1,869
Bane	3.40%	10.90%	44.50%	614,148	1,863
Divandareh	3.70%	2.70%	48.60%	419,235	2,107
Kamyaran	6.20%	18.70%	29.40%	478,658	1,962
Dehgolan	7.00%	0.30%	52.80%	656,205	2,125
Ghrove	2.70%	4.10%	50.90%	296,216	1,910
Bijar	2.90%	5.20%	64.80%	428,470	3,033
Total	3.70%	8.00%	41.30%	470,807	1,753

highest working hours. In terms of average working hours per dialysis session the staff of dialysis center of Dehgolan with 4.9 hours and Ghorveh with 2.3 hours had the highest and lowest average working hours per dialysis session respectively. The average number of dialysis sessions per staff in Ghorveh with 627 sessions was the highest and in Divandareh with 199 sessions was the lowest (Table 2). In terms of dialysis clinic gross income per the number of active hemodialysis beds Dehgolan dialysis center with 656205 thousand Rials had the highest income and Qorveh dialysis center with 296216 thousand Rials had the lowest. The average income per dialysis session Bijar dialysis center with 3033 thousand Rials had the highest income and Tohid hospital dialysis center with 1500 thousand Rials had the lowest (Table 3). Average personnel payment per dialysis session in Kamyaran dialysis center with 621

thousand Rials had the lowest and Bijar dialysis center with 1317022 thousand Rials had the highest payment. In terms of medicine and supplies Divandareh dialysis center had the highest and Boali hospital dialysis center had the lowest. (Table 4). The share of the cost of each dialysis session is presented in table 5. Calculating cost-income per each dialysis session showed that Tohid hospital, Saghez centers were losers. The results showed that income z, Divandareh and Dehgolan dialysis centers were losers. The results showed that income level of each dialysis session for all 9 dialysis centers of hospitals affiliated to Kurdistan University of Medical Sciences with 25435 Rials was positive (Table 6).

## Discussion

According to the findings of this study, there are significant differences in the number of staff to the

**Table 4:** Average cost of each dialysis session in hospitals of Kurdistan University of Medical Sciences in the first half of 2016 (in Rials)

Hospital	Medicine and supplies	Filter	Non consumable supplies	Payment to Staff	Energy Carriers and Tell	Payment to Physicians	Total
Tohid	399,158	455,783	3,670	484,361	22,806	252,530	1,618,308
Saghez	399,478	511,036	4,797	759,181	23,886	127,680	1,826,058
Boali	334,633	493,867	4,119	733,355	24,940	91,431	1,682,345
Bane	338,989	491,572	4,064	596,498	38,604	108,912	1,578,639
Divandareh	424,767	602,118	5,097	939,252	39,177	130,190	2,140,601
Kamyaran	494,545	524,056	6,150	486,016	37,560	135,213	1,683,540
Dehgolan	539,785	456,923	6,640	997,000	20,503	140,228	2,161,079
Ghrove	349,696	509,000	4,663	554,940	42,374	157,218	1,617,891
Bijar	386,322	522,523	7,887	1,021,342	60,168	295,680	2,293,922
Total	396,332	492,355	4,756	639,774	29,202	169,987	1,732,406

**Table 5:** The cost of each dialysis session in hospitals of Kurdistan University of Medical Sciences in the first half of 2016 (in Rials)

Hospital	Staff		Medicine and supplies		Energy Carriers and Tell		Total	
	%	Cost	%	Cost	%	Cost	%	Cost
Tohid	45.6	736,891	52.9	854,941	1.4	22,806	100	1,614,638
Saghez	48.7	886,861	50	910,514	1.3	23,886	100	1,821,261
Boali	49.1	824,786	49.4	828,500	1.5	24,940	100	1,678,226
Bane	44.8	705,410	52.7	830,561	2.5	38,604	100	1,574,575
Divandareh	50.1	1,069,442	48.1	1,026,885	1.8	39,177	100	2,135,504
Kamyaran	37	621,229	60.7	1,018,601	2.2	37,560	100	1,677,390
Dehgolan	52.8	1,137,228	46.3	996,708	1	20,503	100	2,154,439
Ghrove	44.1	712,158	53.2	858,696	2.6	42,374	100	1,613,228
Bijar	57.6	1,317,022	39.8	908,845	2.6	60,168	100	2,286,035
Total	46.9	809,761	51.4	888,687	1.7	29,202	100	1,727,650

dialysis bed, personnel working hours (up to twice), the average of working hours per dialysis session (2.2 times) and the number of hemodialysis per staff (3.15 times) which indicate that the distribution of manpower and work schedules (staff shift) in the hemodialysis centers of hospitals affiliated to Kurdistan University of Medical Sciences is not coordinated and mostly is based on personal judgment. The gross income of dialysis center to the number of active hemodialysis beds showed the 2.2 difference of Dehgolan compared to Qorveh which indicates that the hemodialysis beds are distributed inappropriately and that the number of hemodialysis beds in some cities are more than needed. The average gross income to the dialysis session also indicates a twofold difference in the Bijar dialysis center to Tohid Hospital dialysis center. Although, due to the same global payment, the hemodialysis cost of the hospitals by the insurance organizations, the existence of a twofold difference in the cost of each dialysis session is highly debatable and poses a

lot of ambiguity. Is the income data calculated from HIS which is the basis for payment to staff and physicians not correct? The difference between the average payment to staff and doctors for each dialysis session in different cities confirms this issue. In a study by Ganbari et al, they calculated difference of 30% between tariff and dialysis cost Imam Sajjad Hospital in Shahrar (7). Rezapur also estimated the variance of financial disadvantage for each referral period to receive a hemodialysis service of 15,916 Rials (8). Although, with the implementation of the health promotion plan, many of the tariffs for services increased significantly, but the hemodialysis tariff did not increase significantly. Calculating cost-income per each dialysis session showed that Tohid hospital, Saghez, Divandareh and Dehgolan dialysis centers were losers. In general, the income of each session of dialysis centers of hospitals affiliated to Kurdistan University of Medical Sciences was 25435 Rials. It is necessary to explain that in the calculated costs, the overhead costs such as support units,

**Table 6:** Average cost and revenue per dialysis session in hospitals of Kurdistan University of Medical Sciences in the first half of 2016 (in Rials)

Hospital	The Cost of each session	The income of each session	Difference
Tohid	1,614,638	1,499,697	<b>-114,941</b>
Saghez	1,821,261	1,536,282	<b>-284,979</b>
Boali	1,678,226	1,869,159	190,933
Bane	1,574,575	1,862,748	288,173
Divandareh	2,135,504	2,106,709	-28,795
Kamyaran	1,677,390	1,962,443	285,053
Dehgolan	2,154,439	2,125,360	<b>-29,079</b>
Ghrove	1,613,228	1,910,120	296,892
Bijar	2,286,035	3,032,650	746,615
Total	1,727,650	1,753,085	25,435

building depreciation and dialysis machines, which are usually up to 20% of costs, are not calculated.

### Conclusion

The cost of dialysis service in dialysis centers of hospitals affiliated to Kurdistan University of Medical Sciences and the tariffs of insurance companies are far apart. Since the service tariff is declared on the basis of specific calculations and percentages, and to determine this amount, the exact costs of that service are not specified, consequently there is a deviation between the tariff and the actual cost. Therefore, hospitals will be in trouble to recoup costs based on tariffs. So there are two ways to increase the hemodialysis service tariffs or manage costs.

### Ethical disclosure

None declared.

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### Author Contributions

All the authors have accepted responsibility for the entire content of this submitted manuscript and approved submission.

### Conflict of interest

The authors declare that they have no conflict of interest.

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