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چکیده

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## **A Study about the Factors Affecting People's Trust to Police**

**(case study: Mazandaran province)**

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### **Abstract**

The characteristics of modern society have produced new functions for trust. Given the existing concerns for maintaining social order and control in modern society, people's trust to police has gained a high significance and importance. Two general perspectives exist to explain the formation of trust. According to society-centered approach, trust expands as people's participation in formal and informal networks increases. In contrast, institution-centered approach argues that the institutions that are central for the creating and maintaining trust are the policy-implementing institutions, that is, public service systems. The present paper seeks to compare these two perspectives with regard to people's trust to police. In doing so, it employed survey method with 7949 respondents from rural and urban areas in Mazandaran province. The multi-stage clustered sampling method was used. The findings showed that for the explanation of people's trust to police, social factors, in particular, the quality of government is more effective than the background variables and even participation in voluntary associations. Thus it can be argued that people's attitudes towards government agents and the performance of public organizations have a strong influence on their evaluation of police trustworthiness.

**Keywords:** Trust, generalized trust, social capital, social exclusion, voluntary associations.

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3. Social Complexity

4 . Gambetta

1. Miztel

2 . Social Differentiation

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- 2. Interpersonal Trust
  - 3. Social Trust
  - 4. Civic Trust

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1. Sztompka

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2 . Government corruption  
3. Social exclusion

1 . Kaariainen

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1. Survey
  2. Representative

$$n = \frac{Nt^2 pq}{t^2 pq + Nd^2}$$

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- 3 . Content validity
  - 4 . Face validity
  - 5 . Reliability

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- 1 . Close-ended
  - 2 . Open-ended

ردیف	مفاهیم	تعداد گویه‌ها	ضریب آلفای کراباخ
۱	اعتماد تعمیم یافته	۴	۰/۸۰
۲	اعتماد غیررسمی	۳	۰/۷۳
۳	معامله به مثل	۶	۰/۶۸
۴	احساس امنیت	۳	۰/۸۳
۵	مشارکت اجتماعی رسمی	۷	۰/۶۷
۶	مشارکت اجتماعی غیررسمی	۱۴	۰/۷۵
۷	حمایت عاطفی شبکه	۶	۰/۷۲
۸	حمایت مادی شبکه	۷	۰/۷۸
۹	نگرش نسبت به عملکرد دستگاه‌های اجرایی	۶	۰/۷۱
۱۰	اعتماد به نیروی انتظامی	۴	۰/۷۴

### یافته‌های تحقیق:

در جدول زیر میزان اعتماد مردم به پلیس بر حسب طبقه بندی چندگانه ارائه شده است.

میزان اعتماد به پلیس	فراوانی	درصد	درصد تجمعی
اصلاً	۴۳۲	۶	۶
کم	۹۱۷	۱۲/۶	۱۸/۶
تا حدودی	۲۳۸۳	۳۲/۸	۵۱/۴
زیاد	۲۳۰۷	۳۱/۸	۸۳/۲
کاملاً	۱۲۱۹	۱۶/۸	۱۰۰
جمع	۷۲۵۸	۱۰۰	

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مدل رگرسیونی برای پیش بینی اعتماد مردم به پلیس (ضرایب بتا)

مدل چهارم	مدل سوم	مدل دوم	مدل اول	متغیرهای مستقل
۰/۰۱	۰/۰۴**	۰/۰۳**	۰/۰۳**	جنسیت
۰/۰۱	۰/۰۱	۰/۰۱	۰/۰۳**	سن
-۰/۰۱	-۰/۰۳	-۰/۰۲	-۰/۰۴**	سطح تحصیلات
-۰/۰۱	-۰/۰۱	-۰/۰۲	-۰/۰۱	وضع تاهل
۰/۰۶**	۰/۰۱	۰/۰۱	-۰/۰۷**	محل سکونت
-۰/۰۵**	-۰/۰۸**	-۰/۰۷**	-۰/۰۶**	هزینه خانوار
۰/۰۳*	۰/۱۶**	۰/۱۶**	-	احساس امنیت
۰/۰۲	۰/۰۳*	۰/۰۵**	-	معامله به مثل
۰/۰۲	۰/۱۵**	۰/۱۵**	-	اعتماد غیررسمی
۰/۰۱	۰/۰۴**	۰/۰۴**	-	اعتماد تعمیم یافته
۰/۰۱	۰/۰۱	-	-	حمایت عاطفی و مادی
۰/۰۲	۰/۰۲	-	-	مشارکت رسمی
۰/۰۱	۰/۰۵**	-	-	مشارکت غیررسمی
۰/۵۶**	-	-	-	نگرش به دستگاه های دولتی
۰/۳۳	۰/۱۱	۰/۱۰	۰/۰۲	R square

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- 1..Society-centered approach
  2. Institution-centered approach

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