

تاریخ دریافت: ۸۹/۱۲/۱۷

تاریخ پذیرش: ۹۰/۲/۲

فصلنامه رسالت مدیریت دولتی

سال دوم / شماره دوم / تابستان ۱۳۹۰

Archive of SID

---

( ) hamedheydari.1360@gmail.com

*www.SID.ir*

( )  
( : )

( )

( )

»:

( )«

( )

( )« ».( )

» ( ) «

» ( ) « .

( )  
( )

« »

» ( ) « ( ) .

( ) .

( ) .

( ) .

( ) ( ) ( )

» ( ) « .

( ) .

» « .



« ( ) ».

( ) .

»

«

( ) .

« ( ) » .

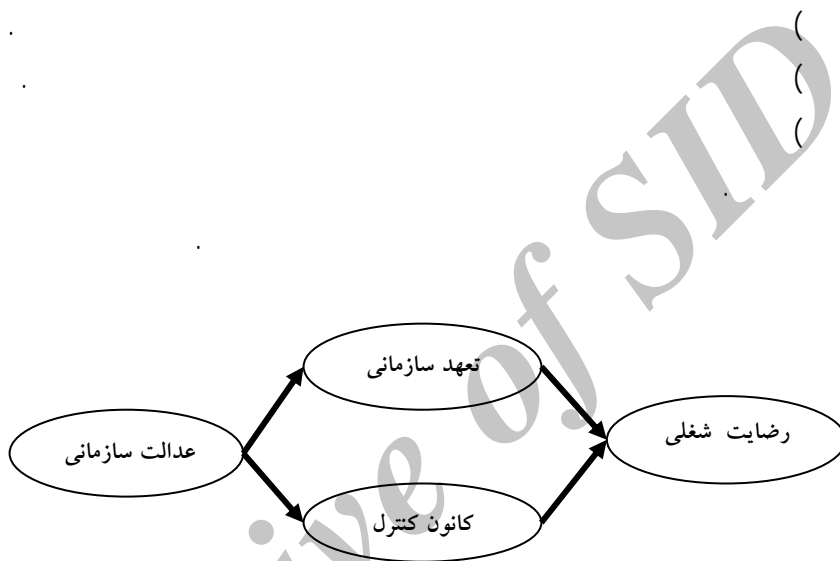
( )

» :

«.

Archive of SID

( )



)

(

/

/ )

/

/

/ (

/

/

/

KMO

/

/

Archive of SID

$$(H_0 : \mu = 3)$$

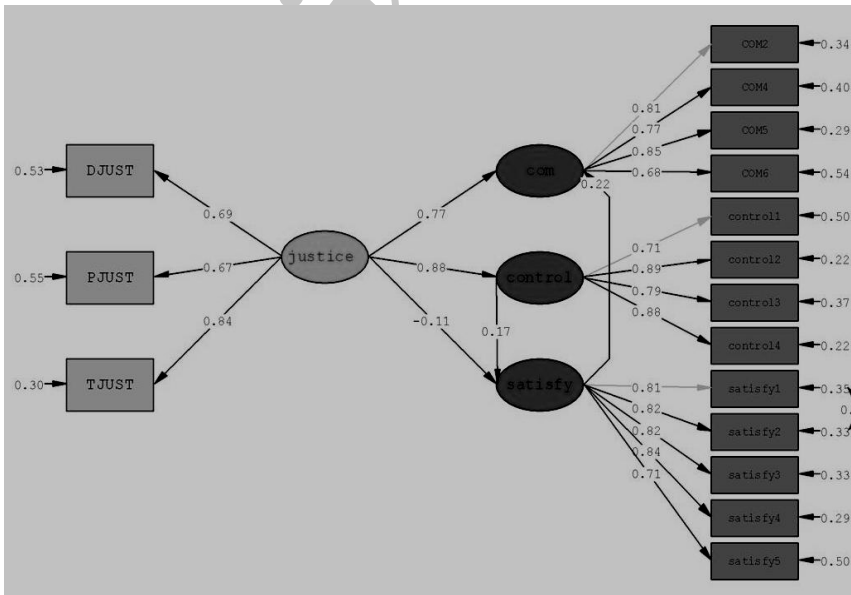
:

|     |   |   |   |   |   |   |
|-----|---|---|---|---|---|---|
|     | / | / | / | / | / | / |
|     | / | / | / | / | / | / |
| sig | . | . | . | . | . | . |

Archive of SID



فصلنامه رسالت مدیریت دولتی





Archive of SID

Archive of SID

.)

Archive of SID

( )

( )

- 1) Alexander ,S & Ruderman , M. (1997); " The role of procedural and distributive justice in organization behavior ". *Social Justice Research*, 1, (2), 199-198
- 2) Bartel A.,(1981) " Race differences in job satisfactions : a reappraisal " ; *Journal of Human resources* , 14, 21-40
- 3) Clark A.E,(1997) " Job satisfaction and gender : why are women so happy at work? " , *Labour Economics*.4.
- 4) Dalton etal , (2000); " Job Design " *Administrative Science Quarterly* " , p.22
- 5) Eby, L. T, Freeman, D. M, Rush,M. C. and Lance, c. E (1999); "Motivational bases of affective organizational commitment: A Partial test of an integrative theoretical model", *Journal of Occupational and Organizational Psychology*, 72:463-83.
- 6) Fernandes. Cedwyn and Awamleh (2006);" Impact of organizational justice in an expatriate work environment " , *Management Research News* , 29, (11) : 701-712.
- 7) Folger.R , Kussel.C, (1998); " Organizational Justice and human resource management " , sage publications.
- 8) Freeman B (1978); Job satisfaction as an economic variables " ; *American Economics Review* , 68,(2).
- 9) Godechot O, Gurgand M (2003) ;" Quand les salaries " ; Economic et statuesque, No. 3331,2000-1 in " The impact of education on job satisfaction in the first job " ; by Elsy Vorhofstadt & Eddy Omey, University of gent. 341-372
- 10) Greenberg ,J. (1990) ;" organizational justice : Yesterday, today and tomorrow" , *handbook of industrial and organizational psychology*, Chicago: Rand McNally.
- 11) Greenberg , Jerald & Robert A. Baron (2000);" Behavior in organizations, prentice Hall.
- 12) Groot W, Maassen Van den Brink H (2000) ;" Job Satisfaction, wage and allocation of men and women " ; in *Quality of life theory and Research* , Edited :Dienen E., Kluwer.
- 13) Groot W, Maassen Van den Brink H (1999) ;" Job Satisfaction and preference drift". *Economics Letters* ,63 , 363-364
- 14) Jouge Watanab ,(2000); " Personal Characteristics & Job Satisfaction of Greek Teachers " , *Journal of Organizational Behavior*.
- 15) Keraz etal , (1996) ;"Work Adjustmen" , *Industrial Relation Journal*.p.13
- 16) Kordnaeij, A. (2005); "Customer- Orientation: The Successful factor of Excellence Organizations". *Management Studies Journal*, 43,44. 153-181
- 17) Lambert ,Eric (2003) ;"The Impact of Organizational Justice on Correctional Stall", *Journal of criminal Justice* 31 (2): 155-168
- 18) Levy-Garboua L , Montmarquette (1999); " Reported Job Satisfactions : what does it mean? " *C.R.D.E working paper* . University of Montreal.
- 19) Lock ,E,A (1976); " The nature and causes of job satisfactions " ; In M.D Dunnette (EDS) , *Journal of management*, 16 (2) , 399 -432

- 20) Meyer ,J.P & Allen ,N.J (1991) ;" A-three component conceptualization of organizational citizenship commitment " ; *Human Resource Management Review* ,1,(1) , 61-89.
- 21) Meyer. J and Herscovitch (2001); "Commitment in the workplace: Toward a general model. *Human Resource Management Review* 1:299-326
- 22) Mc Kormic ,J. and Barnett ,k (2007) ;" A Multilevel investigation of relationships between Australian teachers career stages and locus of control " , *Journal of Educational Administration* " , 46,(1), 8-24
- 23) berin,s (2000) ;" Satisfaction with job Security " , *International Journals of Manpower* , p.3.
- 24) Berien G.E (1986);" Psychology of work and unemployment" , John Willy & Sons.
- 25) Poole Wendy (2007) ; " Organizational Justice as a Framework for understanding Union-Management Relations in Education " , *Canadian Journal of Education* , 30(3):725-748.
- 26) Reichheld, F., Sasser, W.E.Jr. (1990); Zero defection: quality comes to services; *Harvard Business Review*, 68, September–October, pp.105-111
- 27) Robbins S (1997); "Essential of Organization behavior " ; Fifth editions , *Prentice Hall International*
- 28) Rofen & Primp (1999);"Job satisfaction & Long Life " , *Human Performance Journal*. P.2
- 29) Seyyed Javadein, Seyyed Reza. (2006); "Human Resource Manegement". Termeh publications.
- 30) Spector P.E (1997) ;" Job satisfaction :application, assessment, causes and consequences " Sage Publication London, 1997.
- 31) Spector P.E (1997) ; " The role of fustian in anti social behavior at work " , In R.A , Thousand Okas, perspective on justice : Theory and applications , 87-108 , New York : Cambridge University Press.
- 32) Sousa – Poza (2000); " Well- being at work: A cross national analysis of the levels and determinates of job satisfaction " ; *Journal of Socio-Economics* , 29,(69) , 517-557
- 33) Schappe,S.P.(1998)," The influence of job satisfaction, organizational commitment, and fairness perceptions on organizational citizenship behavior" , *Journal Of Psychology* , 132(3) , 277.
- 34) Snir, R. and Zohar, D. (2008). "Workaholism as Discretionary Time Investment at Work: An Experience Sampling Study", *Applied Psychology: An International Review*, Vol. 57, Issue. 1, P: 109-127.
- 35) Tett, R. P, Meyer, J. P. (1993); "Job satisfaction, organizational commitment, turnover intention, and turnover: Path analyses based on Meta analytic finding, *Personnel Psychology* , 46:259-93
- 36) Themanson ,J.R Hillman ,C.H, McAuley ,E. Buck ,S.M, Doerksen,S.E , Morris ,K.S, and Pontifex (2008);"Self-Efficacy effects on ferroelectric and behavioral Indices of action monitoring in older adults" , *Neurobiology of AGING* , 29,1111-1122.
- 37) Wright J.D, Hamilton R.F (1978) ;" Work satisfaction and age :some evidence for the job change hypothesis " ; *Social Forces* ,56,(4) , 1158-1140

- 1 Reichheld and Sasser
- 2 Lock
- 3 LevyGarboua & Montmarquette
- 4 Spector
- 5 Clark
- 6 Godechot O, Gurgand
- 7 Wright & Hamilton
- 8 Bartel
- 9 Groot and Maassen
- 10 Kraz and Freebakh
- 11 Dalton
- 12 Rofen & Primp
- 13 O'Brien
- 14 Sousa - Poza
- 15 Greenberg
- 16 Fernandes & etal
- 17 Folger & Kussel
- 18 Poole Wendy
- 19 Schappe
- 20 Meyer & Allen
- 21 Mc Kormic & Barnett
- 22 Themanson and Hillman
- 23 Jounge
- 24 Meyer and Herscovitch
- 25 Eby, Freeman, Rush, and Lance
- 26 Tett and Meyer
- 27 Snir and Harpaz

Archive of SID