



فصلنامه مطالعات مدیریت شهری
سال سوم / شماره پنجم / بهار ۱۳۹۰

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$$n \geq \frac{N \times Z_{\alpha}^2 \times \sigma^2}{(N - 1) \times \varepsilon^2 + \frac{Z_{\alpha}^2 \times \sigma^2}{2}}$$

$$n \geq 45 \quad \sigma^2 = 0.03 \quad \varepsilon = 0.06 \quad N = 140$$

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$$X4 / X3 + / X2 + / X1 + / Y = \alpha +$$



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¹ Organizational Citizenship Behavior

² Cooperative behavior

³ Non-task behavior

⁴ Organ

⁵ Barnard

⁶ Katz & Kahn

⁷ Extra-role behavior

⁸ Prosocial & Organizational behavior

⁹ Organizational spontaneity

¹⁰ Contextual performance

¹¹ Net Meyer

¹² Basic Trauma Life Support

¹³ pearson correlation

