

## Experience of nurses from the emergency department management: A qualitative study

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**Introduction:** No hospital can be considered as an ideal treatment center without an active and fully functional emergency room. A significant part of this strong and high performance is related to emergency room management that is affected by contextual factors and conditions. This study was conducted to clarify nurses' experience of emergency room management from nurses' point of view.

**Methods:** This study was carried out through a qualitative approach and content analysis method with conventional approach. Via purposeful sampling, 25 nurses during one year gave unstructured interviews in two teaching hospitals in Esfahan. The gathered data were analyzed by using MAXQDA3 software.

**Results:** The results of this study indicated that nurses' experience of emergency room management lay in three main aspects: 1. Neglecting basic needs of human resources, 2. Neglecting development of human resource, 3. Basic and functional management challenges and deficiencies

**Conclusion:** Considering the shortcomings and failures in emergency room management, managers should pay attention to nurses' basic needs. They should support nurses, consider offers, improve education, and try to overcome challenges and shortcomings of management.

**Keywords:** Emergency room nurses| Emergency room management| Content analysis| Qualitative study

