

## A head nurse in the emergency department management experiencePrinciples of Emergency Management Division

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**Introduction**: No emergency hospital without active and have good performance, can not be considered as an ideal medical center and if there is such a shortage, other hospital services are also affected by the large defect. It is essential that this process is holistic and qualitative approach should be considered. This qualitative study aims to explain the experimental nurses in the emergency department of Shahid Bahonar Hospital management was conducted

**analysis method**: This study, to answer the question "What is the nurses' perception of management problems in the emergency department?" To analyze the data, qualitative content analysis was used with the conventional approach. Content analysis method to verify the existence of words and concepts used in texts and data reduction, and during which they are given structure and order.

**Discuss**: Eighteen nurses, four men and twenty-three were women. Due to the nature of physical activity Vmrajyn emergency department nurses the children, and most were women; that's why most of the women studied were selected. Nurses aged between 23 to 44 and an average of 28.8 years with an average work experience of five years. By the researcher was also observed in different shifts.

Conclusion: The findings of this study indicates that the major problems in three main areas welfare emergency management, human resources and administrative shortcomings in the field and practice. It is recommended that managers create prosperity for nurses and patients in the emergency department, human resources motivation problems, fix the shortage of nurses by recruiting young nurses, increased wages and the elimination of land challenges, such as the definition of processes, guidelines, paying special attention to the issue of according to the proposal, as well as meet director and management and performance challenges created things done quickly para, support from nurses, good organization of the emergency, control and training development and good governance, a step in the field of management in the emergency department problems remove

**Keywords**: Emergency management

