

Reviews of qualitative indices of emergency unite in Nohomdey hospital of Torbat Heydariyeh in 2012

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Background and purpose: the most important part of hospital emergency health service provider is the proper functioning of the hospital played an important role in the improvement of the patients. Also, the quality of the medical and nursing staff jobs, including working in this sector. So in order to ensure the effectiveness of the emergency services should be part of the performance of the prototext. Nowadays different methods and tools for assessing the qualitative indicators in emergency that is in fact the path to reach specific goals.

Research methods: this cross-sectional descriptive of the type of research. Monthly research society 632 persons referred to the ninth hospital emergency January torbat heidarieh. Computer software tools and checklists prepared for registration indexes. Sampling method sampling, measurements are available.

Findings: the findings of this study showed that the highest and the lowest duty determined under 6 hours derkhrdad 18 months (79%) and April (15/62%). The highest and the lowest emergency exit is less than 12 hours derkhrdad 18 months (31/94%) and April (72/63%). The highest and the lowest personal satisfaction on 18 July (67/15%) and April (583/9%). The highest and the lowest successful CPR on June 18.38%) and may (2%. (

Conclusion: the hospital determine the criteria and the parameters of its quality, its mission and achieve goals reviewed and analyzed, and it is evident that raise the level of this index makes a useful in the Emergency Department and ultimately improve the quality of the promotion and offered to patients

Keywords: indicators| qualitative indicators| Emergency Department

